REPORTING & SYSTEMS INFO

2026

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SafeWS

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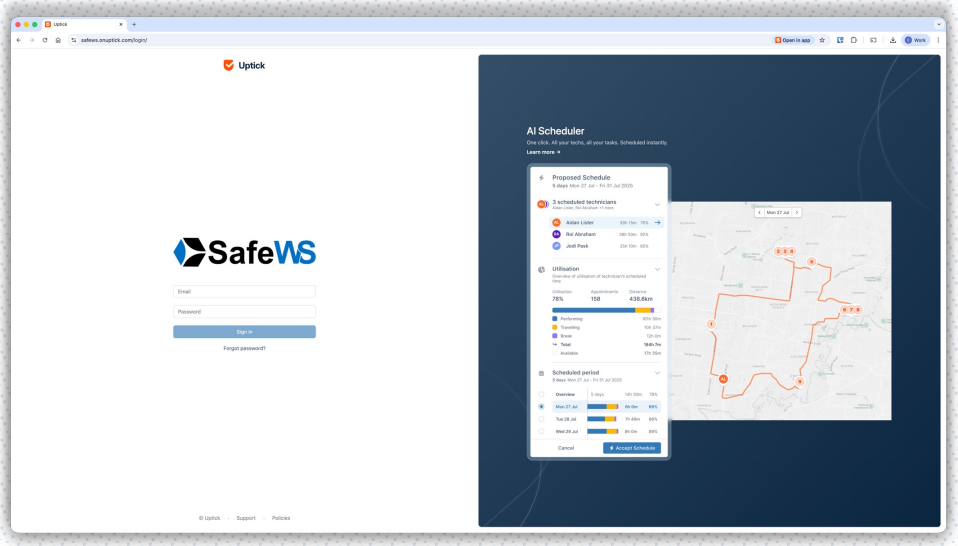
01
SYSTEM OVERVIEW

SafeWS operates a fully integrated digital service platform using **Uptick**, purpose-built for compliance-based field service businesses.

Our system provides:

- Real-time job management
- Asset-based maintenance tracking
- Compliance-driven inspection forms
- Automated defect capture
- Live technician reporting via mobile devices
- Cloud-based document storage
- Client portal access



All inspections, testing, servicing, defect identification, and rectification activities are captured digitally in real time — eliminating paper-based risk and ensuring audit-ready documentation at all times.

CORE CAPABILITIES

- ✓ Asset registers linked to site locations
- ✓ QR/Barcode asset tagging
- ✓ Time-stamped inspection records
- ✓ Photo and evidence capture
- ✓ Automated compliance scheduling
- ✓ Multi-site portfolio management
- ✓ Integration-ready reporting outputs

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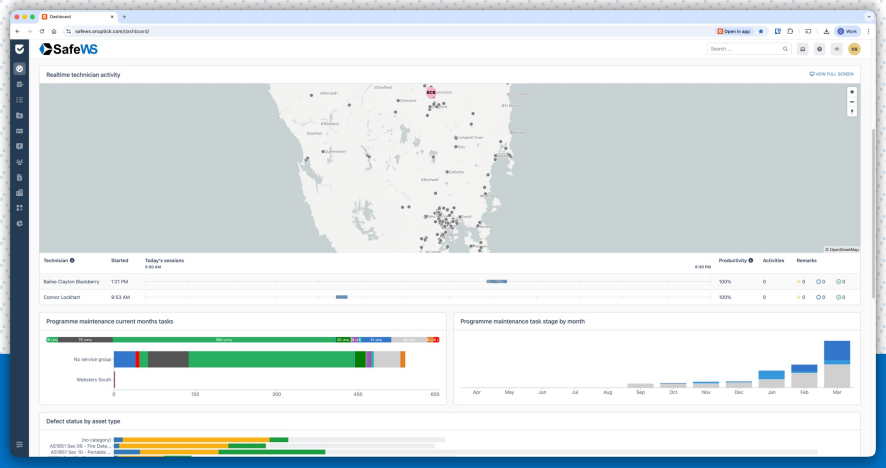
02
DATA POINTS

SafeWS captures structured, asset-level compliance data across:

ASSET DATA

- Asset ID
- Asset type
- Location (building, level, room)
- Install date
- Last service date
- Next service due
- Compliance standard applied (AS/NZS references)
- Status (Pass / Fail / Defect / Removed)



SERVICE DATA

- Technician name
- Date and time of attendance
- Duration on site
- Tasks completed
- Checklist results
- Test readings (where applicable)
- Certificates issued

COMPLIANCE METRICS WE CAN TRACK

- Compliance percentage by site
- Defect rates by asset type
- Repeat defect trends
- Average defect close-out time
- Technician performance data
- Service frequency compliance
- Budget forecasting based on asset lifecycle

This enables proactive risk management rather than reactive maintenance.

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03
REPORTING

SafeWS provides structured, consistent reporting across all services including:

- Service Reports
- Inspection Reports
- Test Certificates
- Asset Registers
- Defect Reports
- Compliance Summary Reports
- Annual Compliance Reports
- Maintenance Schedules

REPORTS ARE

- Digitally signed
- Branded
- Time-stamped
- Stored securely in the cloud
- Accessible via the client portal

All reports align with relevant Australian Standards and industry best practice.

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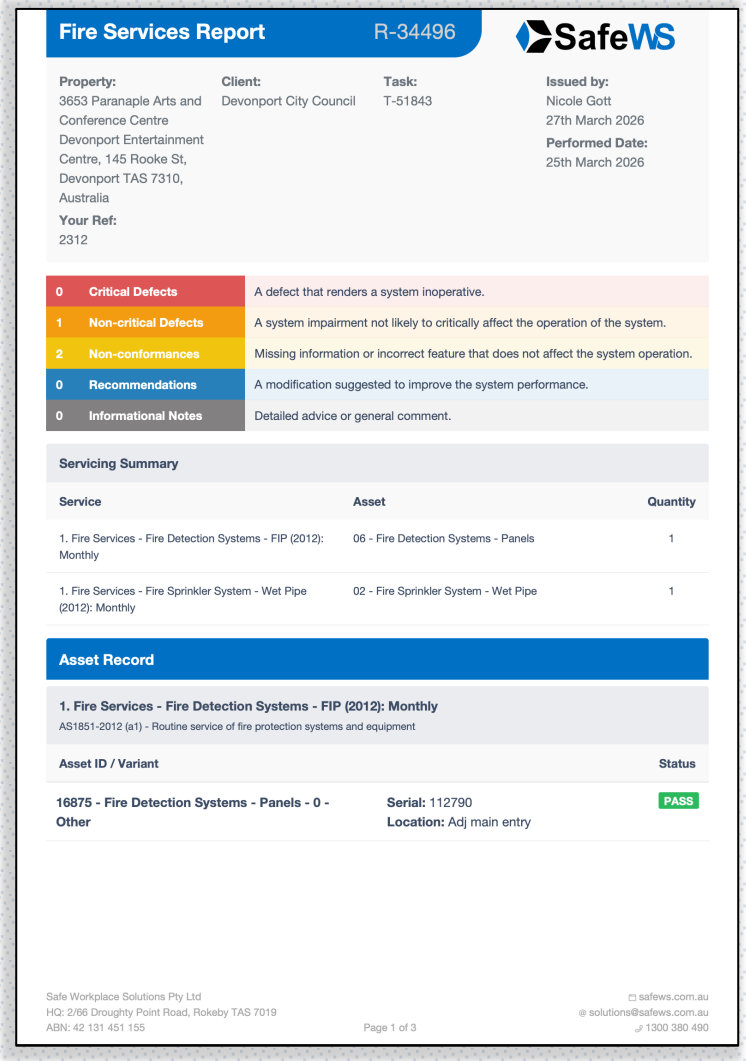

Fire Services Report R-34496

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Property:
3653 Paranaple Arts and Conference Centre Devonport Entertainment Centre, 145 Rooke St, Devonport TAS 7310, Australia

Your Ref:
2312

Client:
Devonport City Council

Task:
T-51843

Issued by:
Nicole Gott
27th March 2026

Performed Date:
25th March 2026

0	Critical Defects	A defect that renders a system inoperative.
1	Non-critical Defects	A system impairment not likely to critically affect the operation of the system.
2	Non-conformances	Missing information or incorrect feature that does not affect the system operation.
0	Recommendations	A modification suggested to improve the system performance.
0	Informational Notes	Detailed advice or general comment.

Servicing Summary

Service	Asset	Quantity
1. Fire Services - Fire Detection Systems - FIP (2012): Monthly	06 - Fire Detection Systems - Panels	1
1. Fire Services - Fire Sprinkler System - Wet Pipe (2012): Monthly	02 - Fire Sprinkler System - Wet Pipe	1

Asset Record

1. Fire Services - Fire Detection Systems - FIP (2012): Monthly
AS1851-2012 (a1) - Routine service of fire protection systems and equipment

Asset ID / Variant		Status
16875 - Fire Detection Systems - Panels - 0 - Other	**Serial:** 112790 **Location:** Adj main entry	PASS

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HQ: 2/66 Droughty Point Road, Rokeby TAS 7019
ABN: 42 131 451 155

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04
DIGITAL LOGBOOKS

SafeWS replaces traditional paper logbooks with digital, audit-ready logbooks stored within Uptick.

CAPABILITIES

- Site-level logbooks
- Asset-level service history
- Historical inspection results
- Timestamped entries
- Technician notes
- Photo records
- Certificate attachments
- Change tracking history

Each Logbook is fitted with a unique QR code label.

Digital logbooks reduce risk of lost documentation and ensure instant access during audits, insurance reviews, or regulatory inspections.

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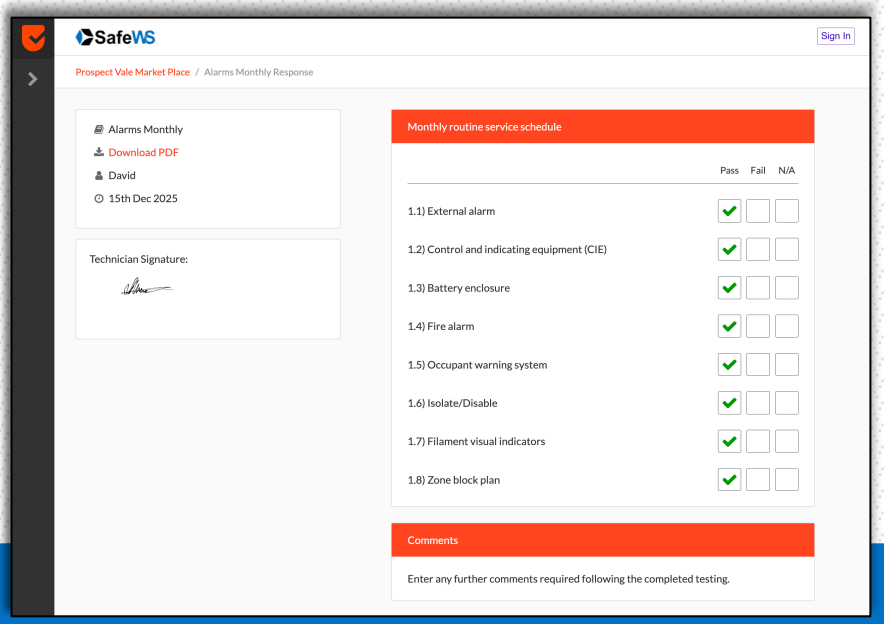
When the QR label are scanned (via any smartphone camera):

- The user is taken directly to the asset's testing history
- Latest inspection results are visible
- Compliance status is displayed
- Service dates are confirmed
- Defect status is shown (if applicable)
- Certificates can be accessed
- Next service due date is visible

No special app is required.



05 DEFECTS

Defects are captured in real time during inspections. Structured defect management is the key to 100% compliance.

DEFECT WORKFLOW

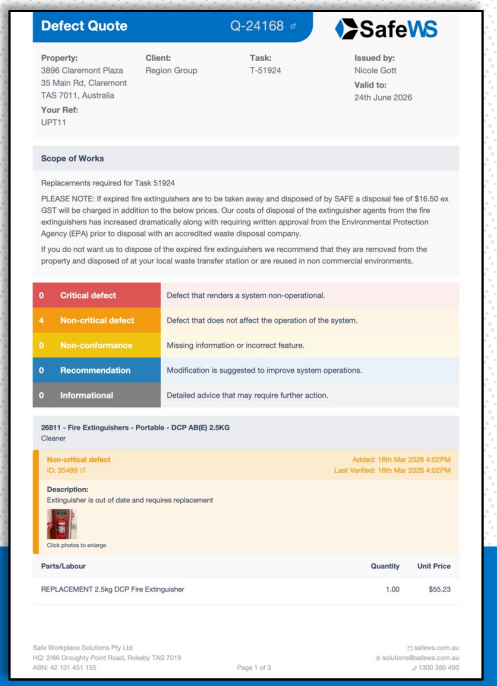
1. Technician identifies defect
2. Photo evidence captured
3. Defect categorised (Critical / Non-Critical / Non-Conformance / Recommendation / Informational)
4. Compliance reference attached
5. Risk level assessed
6. Solution and / or product suggested
7. Quote generated from system and sent with reports
8. Client approval
9. Rectification scheduled and tracked
10. Technician completes defect rectification
11. Asset details updated
12. Photo evidence of rectification captured
13. Close-out documentation issued

We don’t just perform inspections — we deliver measurable compliance intelligence.

BENEFITS

- No manual re-entry
- No missed defects
- Full audit trail
- Linked quote-to-rectification tracking
- Defect ageing reports
- Budget forecasting

This creates transparency and commercial clarity for clients.



Defect Quote Q-24168

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Property:
3896 Claremont Plaza
35 Main Rd, Claremont
TAS 7011, Australia

Your Ref:
UPT11

Client:
Region Group

Task:
T-51924

Issued by:
Nicole Gott

Valid to:
24th June 2026

Scope of Works

Replacements required for Task 51924

PLEASE NOTE: If expired fire extinguishers are to be taken away and disposed of by SAFE a disposal fee of $16.50 ex GST will be charged in addition to the below prices. Our costs of disposal of the extinguisher agents from the fire extinguishers has increased dramatically along with requiring written approval from the Environmental Protection Agency (EPA) prior to disposal with an accredited waste disposal company.

If you do not want us to dispose of the expired fire extinguishers we recommend that they are removed from the property and disposed of at your local waste transfer station or are reused in non commercial environments.

0	Critical defect	Defect that renders a system non-operational.
4	Non-critical defect	Defect that does not affect the operation of the system.
0	Non-conformance	Missing information or incorrect feature.
0	Recommendation	Modification is suggested to improve system operations.
0	Informational	Detailed advice that may require further action.

26811 - Fire Extinguishers - Portable - DCP AB(E) 2.5KG
Cleaner

Non-critical defect
ID: 35489
Added: 16th Mar 2026 4:02PM
Last Verified: 16th Mar 2026 4:02PM

Description:
Extinguisher is out of date and requires replacement

Click photos to enlarge

Parts/Labour	Quantity	Unit Price
REPLACEMENT 2.5kg DCP Fire Extinguisher	1.00	$55.23

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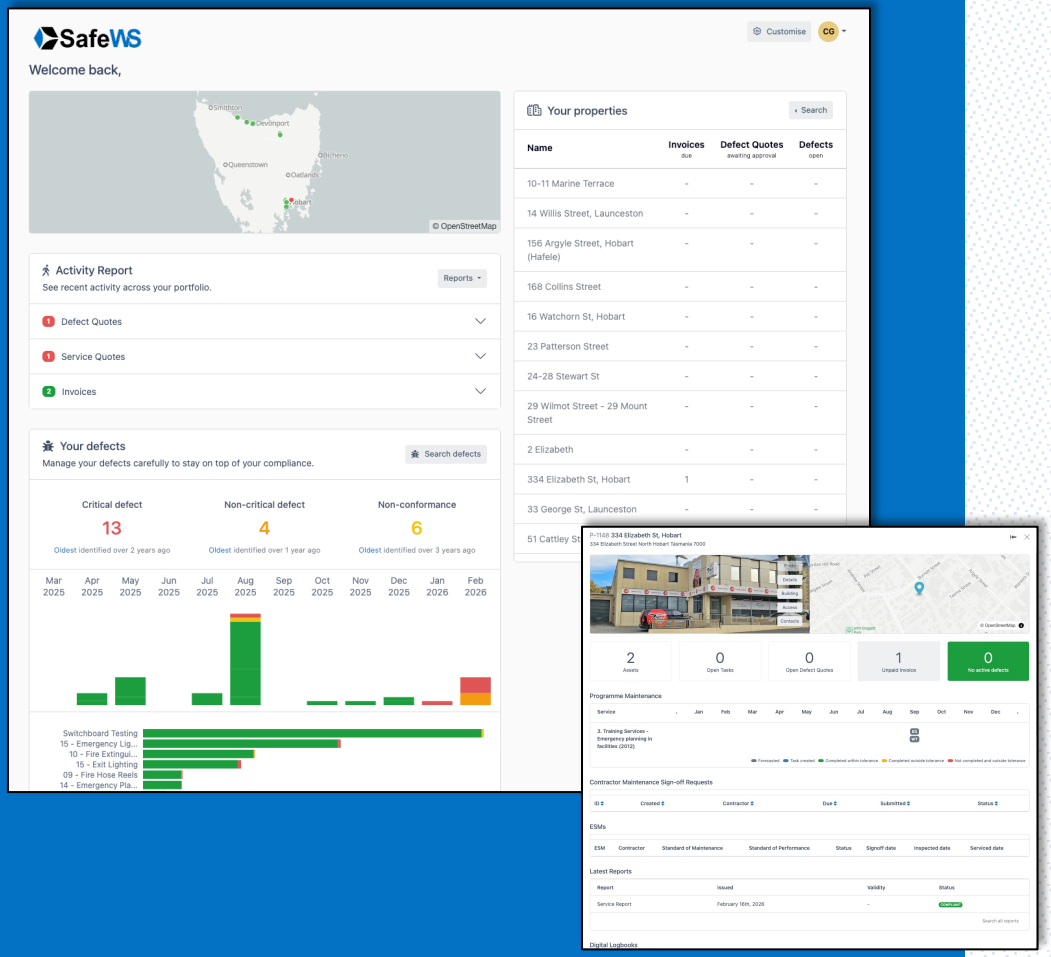
06
CLIENT PORTAL



SafeWS provides secure client portal access through Uptick.

WHAT CLIENTS CAN DO

From a single dashboard, clients can:

- View full service history
- Download inspection reports and certificates
- Access live asset registers
- Track open and closed defects
- Monitor compliance percentages
- Review and approve quotes
- Access digital logbooks
- View billing history and invoices
- Generate summary reports

All data is structured, searchable, and filterable.

SIMPLE BY DESIGN

The portal is designed to be **intuitive, clean, and easy to navigate**, even for users without technical backgrounds.

The interface is structured around practical workflows — not software jargon.

Navigation follows a logical structure:

Portfolio → Site → Asset → Report → Defect → Quote

No training manuals required. Most users are confident within minutes.

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07
GEOSPATIAL REPORTING

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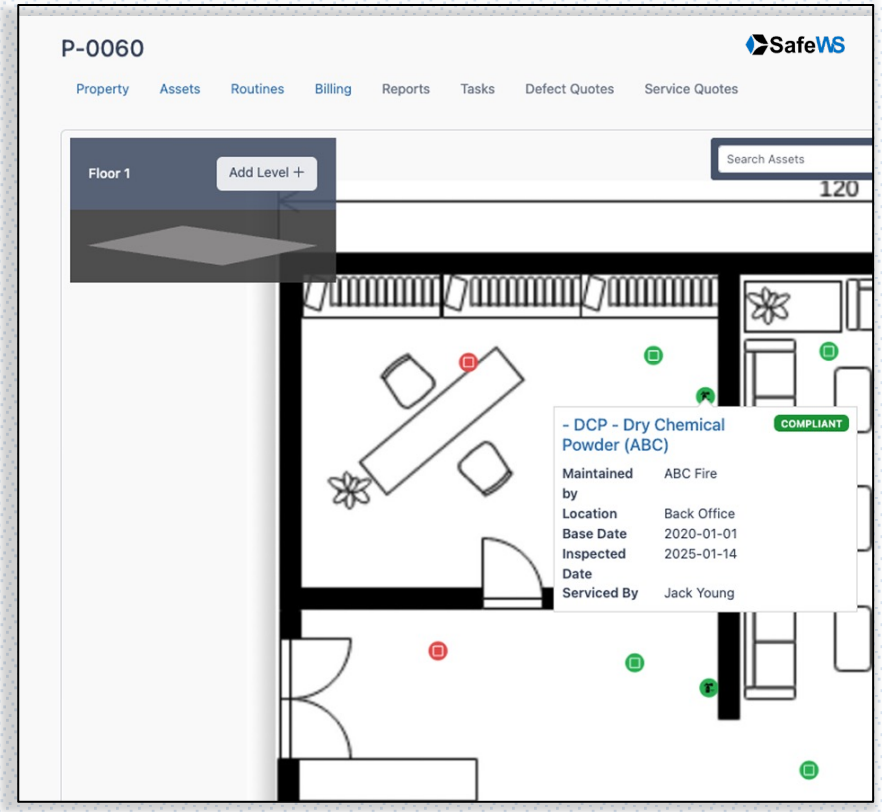

05
CONTACT US

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